

VSC  
VEHICLE SERVICE CONTRACTS

IT'S AMAZING  
OUT THERE  
EASYCARE GETS YOU THERE

**EASYCARE**<sup>®</sup>  
Protecting What Moves You<sup>®</sup>

# Protect Your Dreams.

## EasyCare's Benefits Ensure a Carefree Traveling Experience

Your RV turns your dreams into reality. When the road less traveled isn't always the smoothest, the best-laid plans can be derailed. Whether you own a motor home, travel trailer, fifth wheel or pop-up, the risk of a mechanical breakdown is always there—but so is EasyCare. Our RV VSC offers a range of options so that you can focus solely on the journey ahead. Plus, our contracts are renewable and transferable, and repairs can be completed at any licensed repair facility.

**Live fearlessly. Let us worry about the rest.**

**MOTORTREND**  
RECOMMENDED  
BEST BUY

EasyCare is the industry's only MotorTrend® Recommended Best Buy, and carries an A+ rating from the Better Business Bureau.

## For Your Peace of Mind We'll Go the Extra Mile:

### Emergency Roadside Assistance (ERA)

ERA service 24 hours a day, 365 days a year, anywhere in the United States or Canada for battery jump start, flat tire change, fluid delivery and lockout assistance. \$500 maximum benefit per occurrence.\*

### RV Technical Assistance Service

Basic troubleshooting and common operation support from a team of certified repair technicians to help with issues like power problems, various appliance issues and slide out room retraction.\*

### Mobile Mechanic Service Call

Sign and Drive coverage up to \$125 per incident for on-site repairs performed by a licensed repair technician.\*

### Trip Interruption

Food and lodging reimbursement of up to \$500 per occurrence, not to exceed \$100 per day, if you break down and are required to remain overnight more than 100 miles from home.\*

### Concierge Service

Full concierge services (where permitted) to help with driving directions, camp ground referral, traffic reports, hotel/restaurant reservations and much more to make your traveling experience as convenient as possible.\*

### Towing & Winch-Out Service

Towing services are available for your covered RV, your tow vehicle in the act of towing your RV, and your passenger vehicle being towed by your RV. \$1,000 maximum benefit per occurrence. Winch-out services are available for your covered RV when accessible from a public or private parking lot or paved road.\*

### Road Hazard Tire Protection

Coverage for new motor homes and towables for flat tires caused by striking a road hazard, one of the most common occurrences for RV owners.\*

### Substitute Transportation Reimbursement

Substitute transportation is available for up to six (6) days and a maximum daily rate of \$50 if your motor home is in the shop for a covered repair.\*

\* Refer to your contract for complete details regarding coverage, terms, conditions, and exclusions



# Levels of Coverage

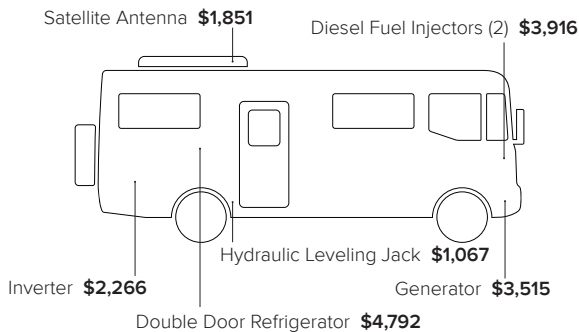
	TotalCare®* Motor Home	Stated Component Motor Home	TotalCare®* Towable/Box	Stated Component Towable/Box	
Motor Home	Engine	●			
	Transmission	●			
	Drive Axle/Tag Axle	●	●		
	Steering	●	●		
	Pneumatic Suspension	●	●		
	Suspension	●	●		
	Air Conditioning	●	●		
	Braking/Air-Hydraulic-ABS	●	●		
	Electrical	●	●		
	Electronic Ignition	●	●		
	Heating/Cooling	●	●		
	Fuel Delivery	●	●		
Towable/Box & Motor Home	Hot Water Heater	●	●	●	
	Waste System	●	●	●	
	Fresh Water System	●	●	●	
	Air Conditioner (Roof/Central)	●	●	●	
	Range and Oven	●	●	●	
	L.P. Gas System	●	●	●	
	Heating System	●	●	●	
	Refrigerator	●	●	●	
	Electrical	●	●	●	
	Suspension	●	●	●	
	Brakes	●	●	●	
	Mechanical Awning Components	●	●	●	
	Lift Crank System	●	●	●	
	Taxes, Fluids and Freon on Repairs as Required	●	●	●	
	Auxiliary Power Plant/Generator	●	●	●	
	<b>Deluxe Appliance Coverage</b>	●		●	
	<b>Slide Out Room Units</b>	●		●	
	<b>Hydraulic/Electric Leveling Jacks</b>	●		●	

\* TotalCare covers more than 100 additional parts not listed here. If it's not specifically excluded in your contract, it's covered by TotalCare.

Bold denotes optional covered parts available with StatedCare for additional fee.

# Motor Home

## CHASSIS COMMON REPAIRS



Repair costs are samples of actual covered repairs paid by EasyCare in 2015, using retail parts costs and include \$100 per hour for labor.

## Engine

Cylinder head(s), cylinder block, cylinder sleeves/liners. All internally-lubricated parts. Timing belt and tensioners, eccentric shaft; oil pump; oil pan; exhaust manifold(s); intake manifold, engine mounts and cushions; timing cover; valve covers; harmonic balancer; ring gear; flexplate; diesel engine vacuum pump; turbocharger, wastegate, oil cooler.

## Transmission

Transmission case; torque converter and all internally-lubricated parts thereof; vacuum modulator; internal linkage; mounts; oil pan; cooler and cooler lines, transmission control pad, control module.

## Drive Axle/Tag Axle

Differential housing; final drive housing; and all internally lubricated parts thereof; axle shafts, constant velocity joints; universal joints; drive shafts, hub bearings; center support bearing; bearings.

## Steering

Gear housing and all internally-lubricated parts of the steering gear box; rack and pinion gear; power steering pump; main and intermediate steering column shafts and couplings; cooler; power cylinder; pitman arm; idler arm; tie rod and tie rod ends; drag link; control valve and cylinder.

## Pneumatic Suspension

Compressor assembly; air dryer; solenoids; relays; height sensors; air-adjustable shock absorbers, air bags; wiring; controller.

## Suspension

Strut bar and bushing; upper and lower control arms, shafts, and bushings; upper and lower ball joints; steering knuckles; wheel bearings; hub bearings, stabilizer shaft, linkage, and bushings; kingpin and bushing; spindle and spindle supports; coil and leaf springs.

## Air Conditioning

Compressor; clutch and coil; condenser, evaporator; POA valve; accumulator; orifice tube; temperature control programmer; idler pulley and bearing; receiver-dryer; blower motor; high/low/cutoff switches, and pressure cycling switch; expansion valve.

## Braking/Air-Hydraulic-ABS

Master cylinder; power assist booster; wheel cylinders; combination valves; hydraulic lines and fittings; power brake cylinder; backing plates; springs, clips and actuators. Air brake compressor, tank, auto bleeder valve, diaphragm, treadle, disc caliper, compensating valve and slack adjusters; abs control unit, actuator and wheel speed sensors, parking brake assembly.

## Electrical

Starter; alternator; voltage regulator; distributor; solenoids, relays; manually operated switches, wiper motors; gauges; window motors and regulators; window defrosters, mirror motors and controls; power antenna and motors; seat motors; power door lock actuators; cruise control transducer, servo and engagement switch; turn signal switch; dashboard clock; dual battery paralleling switch, back up alarm.

## Electronic Ignition

Electronic ignition control module and all related sensors; electronic engine timing control unit and sensors, electronic spark detonation sensors and controller; coil(s).

## Heating/Cooling

Water pump, including impeller shaft, bearings and bushings; radiator; heater core; thermostat; fan; fan clutch; fan motor and controller module; coolant recovery unit; fan shroud; electric block heater.

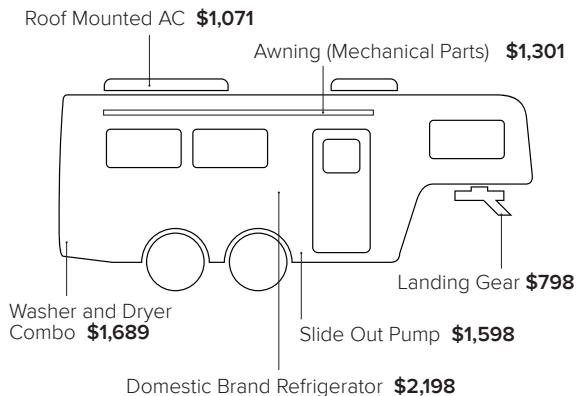
## Fuel Delivery

Fuel pump; fuel pressure regulator, fuel tanks; metal fuel lines; fuel distributor; fuel injection pump; fuel heater; fuel injectors (excluding contamination); auxiliary tank switch; electronic fuel mixture control unit and sensors.

# Motor Home + Towable/Box

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## BOX COMMON REPAIRS



Repair costs are samples of actual covered repairs paid by EasyCare in 2015, using retail parts costs and include \$100 per hour for labor.

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### Hot Water Heater

Burner assembly; tank; thermostat; thermocouple; gas valve; electronic ignition assembly; PC board; fittings and connections; heating element, hydronic heating system.

### Waste System

Toilet; holding tanks; gate valves and connections.

### Fresh Water System

Water pump; compressor; water lines; fittings; faucets; water tank; fittings and connections, shower head.

### Air Conditioner (Roof/Central)

Compressor; evaporator; relays; thermostat; condenser; condenser fan, accumulator, expansion valve, receiver dryer, blower motor; high/low cut off switch, pressure cycling switch, PC board.

### Range and Oven

Microwave; PC board; ignition assembly; burner assembly; thermostat; thermocouple; burner valves; power hood fan motor(s).

### L.P. Gas System

Regulators; valves; gauge; pigtailed; L.P. lines; fittings and connections.

### Heating System

Furnace; ignitor; burner assembly; thermocouple; gas valve; thermostat; blower motor; PC board; fittings and connections.

### Refrigerator

Thermostat; thermocouple; cooling unit; burner assembly; ignitor, control panel; PC board.

### Electrical

Ventilation fan(s), battery isolator, power step motor and control module, limit switch, converter/charger, inverter, power control panel.

### Suspension

Leaf springs; torsion bar suspension; wheel bearings.

### Brakes

Wheel cylinder; hydraulic or electric brake actuator; lines, fittings and connections.

### Mechanical Awning Components

Mechanical only (excluding canvas or fabrics).

### Lift Crank System

(Factory-installed electric or manual); Cables and pulleys, motor(s), switches; tongue jack; landing legs.

### Taxes, Fluids and Freon

On repairs as required.

### Auxiliary Power Plant/Generator

(Factory or Factory Authorized Only) All internally-lubricated parts of the powerplant engine; starter; switches; regulator; generator assembly, power converter; inverter; cylinder head and block, seals and gaskets; PC board, fuel pump.

# Optional Covered Parts

(Included in TotalCare Coverage)

## Deluxe Appliance Coverage

Dishwasher; in-sink disposal unit; stand-alone freezer; ice maker; trash compactor; central vacuum cleaner system; under-counter coffee maker; convection oven; washer/dryer motor, gearbox and heater unit; rear camera monitor system, VCR, television(s), tape deck(s), CD player(s), AM/FM radio, TV antenna, satellite dish motor and receiver, carbon monoxide detector, alarm sensors, controller and activation panel.

## Hydraulic/Electric Leveling Jacks

Motor; pump/jack assembly, control unit, actuators and sensors, lines; fittings; and cylinders; motor, worm gear, tracks, limiting switches and wiring harness; fittings and connections.

## Slide Out Room Units

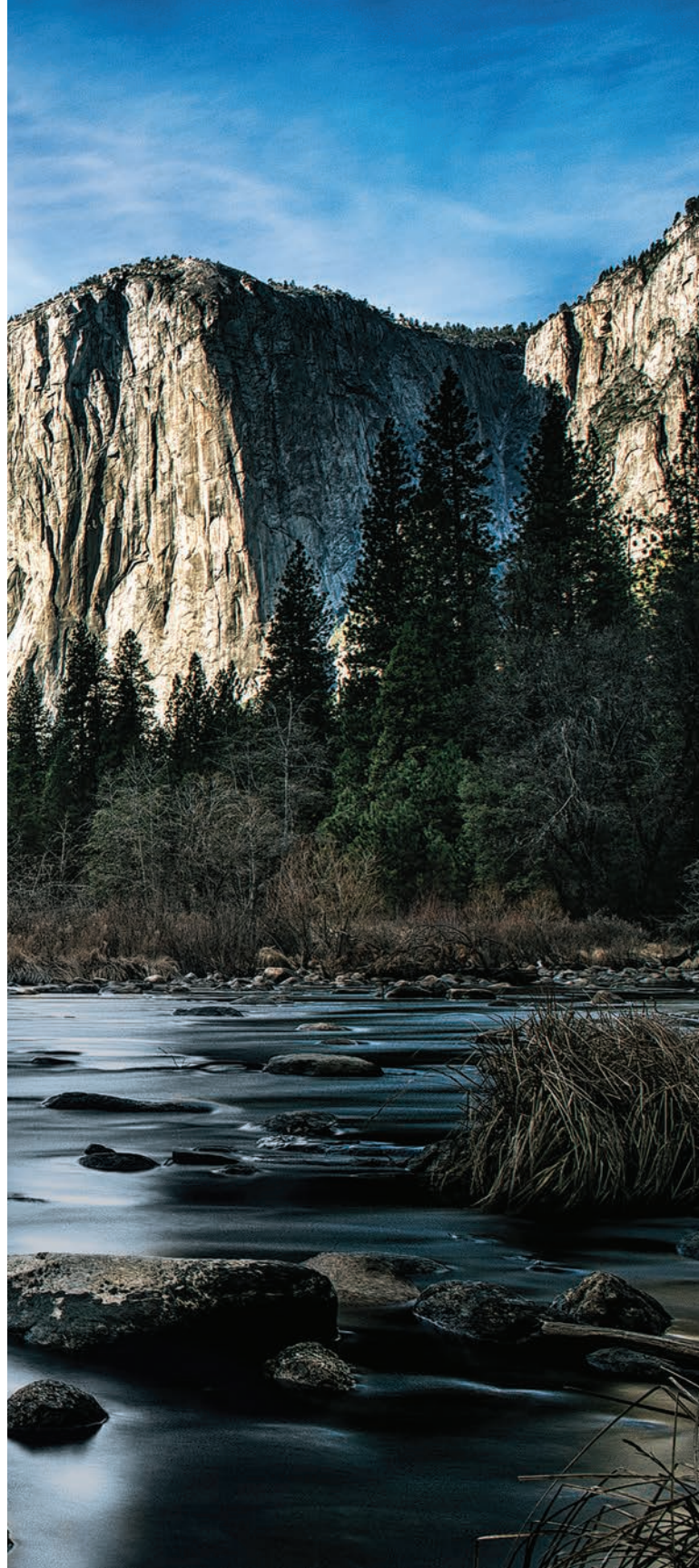
Pump assembly, control unit, actuators and sensors, lines; fittings; and cylinders; motor, worm gear, tracks, limiting switches and wiring harness; fittings and connections, slideout cables.

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## What Is Not Covered with TotalCare\*

- Normal maintenance items and items and parts described in your vehicles maintenance manual.
- Non-factory installed equipment and components not installed at time of purchase.
- Exterior metal, frame, glass, upholstery
- Cosmetic items like drapery, canvas, fabric, trim, etc
- Damaged or corroded rusted parts

\* Refer to your contract for complete details regarding coverage, terms, conditions, and exclusions



# We Give Back To Our Community



## Tents for Troops

Enjoy life, away from the field

EasyCare is a dedicated supporter of Tents for Troops, a nonprofit that works to provide camps and RV sites to active military and their families. Get more information at [www.tentsfortroops.org](http://www.tentsfortroops.org).

# EASYCARE®

Protecting What Moves You®



Administered by  
AUTOMOBILE PROTECTION CORPORATION – APCO

P.O. Box 88230, Atlanta, GA 30356-8230  
Customer Service: 844.296.6791

[www.easycare.com/rv](http://www.easycare.com/rv)

\* This piece is intended for marketing purposes only and is a summary of the benefits offered. Not all plans are available in all areas and coverage may vary by state. Ask your dealer representative for the actual contract for complete terms, conditions, exclusions and state-specific language. Purchase of this coverage is optional and is not required to qualify for financing, purchase, lease or to register a motor vehicle. Remanufactured or used replacement parts may be used to provide services.

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